

14 INSIDER QUESTIONS FROM OUR NATIONALLY RENOWNED LEAN LEADERS

- 1 Why would the best industry lean talent want to work at your organization, and how do you assess new talent to ensure they will positively add value & thrive in your lean business culture?
- 2 Do you have an immersion process for new employees –including core values & expected behaviors, standard systems, and lean business system language?
- 3 How much time do you spend (monthly, annually) reviewing, assessing, and providing guidance regarding employee development, engagement and opportunities for growth?
- 4 Does your company have a set of core values, processes, performance metrics, and systems that are consistently applied in all interactions both internally and externally and how do you reinforce?
- 5 How are you ensuring that all employees in your organization have lean business system thinking embedded into the expectations of their work?
- 6 How are you personally leading the lean business system culture within your organization and how have you communicated this to your shareholders and your Board of Directors?
- 7 How are your direct reports leading by example, learning and teaching the lean business system to others and growing a sustainable lean culture?
- 8 How are you working to create a high-expectations, fact-based, data-driven culture that values transparency and accountability?
- 9 Does your organization have a standard, structured problem solving approach that drives improved performance or does it simply “fight fires”?
- 10 How often and what approach do you use to “go see” i.e. “going to gemba”, the work taking place at levels of the company from front-office to shop-floor?
- 11 What actions do you take as a result of the learnings and take-aways from observing the work first-hand? What is going well? What gaps do you see?
- 12 What is your personal development and learning plan involving becoming a better Lean Business System CEO?
- 13 Is innovation and risk taking encouraged (recognized and rewarded) in your org? How?
- 14 What are the next steps in your company’s lean transformation journey and how does this fit with your strategic plan? How will it improve the Customer experience? How will it improve the Employee experience?

Are you ready to transform your business? The first step is to introduce yourself. Give us a call at 630-800-8519 or email us at info@leanfocus.com and one of our senior Lean Focus practitioners will get in touch with you.